



City of Highland Park
Water Department
 14110 Woodward Ave
 Highland Park, MI 48203

In continued efforts to better communicate to our customers, Highland Park Water Department has updated and improved its water bill.

1. SERVICE INFORMATION:

This section highlights all of your personal information.

You can find the following items in this section:

- Account Number
- Service Address: (address of where usage occurs)
- Billing Period
- Last payment information

2. USAGE HISTORY

This section is a graphical representation of your property total water usage over a 12-month period of time. This allows the you to compare each month of usage, as well as identify, much earlier, any leak issues or discrepancies in billed usage amounts.

3. ANNOUNCEMENTS


Look here for important announcements regarding the water department, your bill or payment options.

4a. CURRENT BILL DETAILS

- Water Reads** – total units used during billing period
- Service Description, Units, Unit Rate, Charges:**
 - Service description** - list of the individual billing items charged to a particular property(s)
 - Water/Sewer** – the amount of water used during the billing period by the customer
 - Drainage/Stormwater Charge** – charge for runoff estimated to enter the combined sewer system from the property
 - Billing Charge** – department administrative and management services, mailings, and billing correspondences
 - WRTS/SRTS (Water/Sewer Ready to Serve) Charge** – charge for general overall maintenance and repair of the public water/ sewer infrastructure
 - Units** – the amount of water and sewer used
 - Unit Rate** – the cost per unit of usage for water or sewer
 - Charges** – total charge to customer

4b. PAYMENT DETAILS

- Current Amount Due** – Current charges from current billing period due by customer. Amount does not include approved payment arrangements amount
- Past Due Amount** – Total account balance and unpaid charges, including amounts in approved payment arrangements
- Total Amount Due** – Current Amount Due and Past Due Amount to be paid by customer. Amount may differ from approved payment arrangement amount
- Due Date** – Date payment must be received by water department
- Pay After Due Date** – Amount of payment due, if payment not received by due date



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Water/Sewer Bill

Bill Date: 04/18/2017

Note: Non - receipt of bill does not waive penalties

Billing Questions
(313) 865-1876

Hours: M-TH 8:00AM to 4:30PM
FRI 8:00AM - 2:00PM

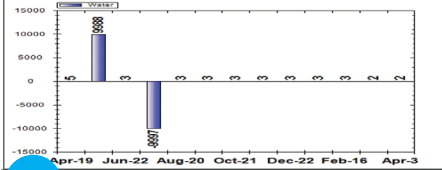
Water & Sewer Emergencies
After Hours: (313) 865-1876

1 SERVICE INFORMATION

Account Number: CALI-000110-0000-01
 Service Address: 110 CALIFORNIA
 Account Class: RESIDENTIAL - S
 Meter Size(s): 3/4" METER
 Billing Period: 03/16/2017 to 04/03/2017
 Last Posted Payment: \$51.46
 Date Paid: 03/03/2017

1 unit of water = 748 gallons = 100 cubic feet

2 USAGE HISTORY



3 ANNOUNCEMENTS

Monthly E-billing of your water bill is now available. Please contact customer service at 313-865-1876 if you are interested in this feature.

Credit card payments can be made at the customer service center or online at <http://accessmygov.com/?uid=728>. Visa and e-checks are only accepted online. (For credit card payments, 3rd party fees do apply.)

4a CURRENT BILL DETAILS

Meter Reads	Read Type	Present	Previous	Units
Water		29	27	2

Service Description	Units	Unit Rate	Charges
02-Sewer	2	2.47	\$4.94
DRAINAGE CHARGE			\$9.35
01-Water	2	4.23	\$8.46
BILLING CHARGE			\$5.17
SRTS 3/4			\$9.18
WRTS 3/4			\$7.67

5 PAYMENT PLAN CUSTOMERS

For customers with payment plan arrangements, please pay the current amount due on this bill in addition to your monthly payment plan amount. You must remain current with your payment plan arrangement in order to avoid water shut off.

4b

Current Amount Due	\$44.77
Past Due Amount	\$44.77
Total Amount Due	\$89.54
Due Date	05/10/2017
Pay after Due Date	\$93.09

Please include this stub with your payment payable to Highland Park Water Dept. Be sure to write your account number on your check.

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ALVIN LORENZO PETERSON
110 CALIFORNIA ST
HIGHLAND PARK, MI 48203-3518

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DUE DATE	05/10/2017
CURRENT AMOUNT DUE	\$89.54
TOTAL DUE AFTER DUE DATE	\$93.09

\$ _____
AMOUNT PAID

ACCOUNT NUMBER: CALI-000110-0000-01



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5. PAYMENT PLAN CUSTOMERS

If you're on a payment plan, general information regarding arrangements and bill payment will be placed here.

6. PAYMENT SLIP

Need to mail in a payment or want to make payments easier when paying in person? Use this slip to mail your payment or take to the customer service center when paying in person for faster transaction

It is our goal for the customer to understand billing and usage charges. If you have any suggestion, questions or concerns please feel free to contact the Water Department. Need to update your information? Please visit the Customer Service Center to have your information updated.